

Christina Perlongo

Customer Service Professional/Illustrator

Contact Information

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Work Experience

Safeway, Reno, NV Bakery Clerk/Cake Decorator

06.2013 -09.2015

Fast paced environment of packaging food products while also performing excellent customer service. Decorate sheet cakes and round cakes for custom orders and displaying out on our sales floor. Know how to operate small/large machinery for making our dessert items such as whipped cream, buttercream and custard.

Office Team, San Mateo, CA Playtester

01.2011 – 05.2012

Work with a focus group on upcoming EA releases. Articulate clearly written questionnaires for game improvement to a broader audience. After three days of continuous play testing the group sits together with the creative directors, and talk about the game and what we all thought about it.

McGuire Real Estate, San Francisco, CA Realtor Assistant

10.2009 – 08.2010

Coordinated and managed daily rental applications with Zip form – documentation and leasing agreement program. Administrative tasks included follow up calls, emails and faxing, scheduling appointments for senior agents. Coordinated background checks on all rental applications. Greeted prospective tenants and conducted walkthroughs for properties in SOMA and Marina.

Moonside Bakery and Café, San Mateo, CA Customer Service Representative

06.2005 – 12.2007

Worked at heavy peak hours during the day and assisted multiple customers. Completely memorized entire menu selection and blended drinks in a few short weeks. Easily connect with both new and regular customers. Once volunteered at the high revenue Pumpkin Festival event in Half Moon Bay, CA.

Education

A.A. in Liberal Arts and Commercial Art

San Mateo College – San Mateo, CA

References

Available on request.

